CISCO Small Business

IP Communications Solution

Cisco UC320

First in Asia 亞洲首推

Cisco Small Business
Unified Communications Solution **UC320**

思科小型企業統一通訊方案 UC320

All-rounded quality IP voice solution for small business unified communications needs

優質IP話音方案全方位配合 小型企業的統一通訊需要

Wharf T&T* is the first in Asia to partner with Cisco Systems to introduce an all-in-one unified communications solution for small businesses, the Cisco Unified Communications 320 (UC320). Powered by Wharf T&T's SIP trunking service and other value-added communications services, it provides rich IP-PBX features and applications, as well as integrated voice and data that benefit your business.

IP Communications in One Box
Stocked with IP-PBX features such as inward direct dialing, shared line call appearance, automated attendant and conferencing, Cisco UC320 Communications Solution facilitates a suite of IP business communications for up to 24 users in your company.

Flexible Integration with Office Network Infrastructure
Cisco UC320 Communications Solution is a hassle-free and cost-effective IP communications solution that can be integrated with the existing Ethernet LAN infrastructure of your office and provides a single connection for voice and data, saving the costs and efforts in setting up and maintaining voice and data networks separately.

Unparallel Service Level and Telecommunications Expertise
Wharf T&T provides your business with a one-stop service from consultancy, solution implementation to 24x7 after-sales support. With our professional experience and expertise in telecommunications, we also offer a wide range of value-added voice products and solutions to meet with your business growth.

九倉電訊*與思科攜手於亞洲率先推出專為小型企業而設的一站式統一通訊方案 – 思科UC320。方案是透過九倉電訊的SIP Trunk及其他增值通訊服務，啟動多元化的IP-PBX應用功能，整合話音及數據一體化通訊平台，提供一系列的IP增值通訊服務以迎合您的業務需要。

整合式IP通訊
除備有多種IP-PBX功能，如直接撥入、線路組別管理、來電服務台及會議等功能外，思科UC320通訊方案可為公司內多達24個使用者提供一系列的IP商業通訊服務。

靈活結合辦公室網絡架構
思科UC320通訊方案為企業提供合乎成本效益且簡便的IP通訊，可靈活地與辦公室現有的以太網局部區域網絡基建作整合，提供統一的話音及數據連接，減省個別建造、維修及保養話音及數據網絡的費用及人力資源。

優越服務及電訊專才
九倉電訊專注為企業提供一站式服務，由顧問、方案實施以至7x24的售後服務均一應俱全。此外，憑藉我們在電訊業界累積多年的豐富經驗及專業知識，能為企業提供多元化的話音增值通訊服務及方案，配合您的業務需要與您同步發展。

* through its subsidiary COL Limited

* 經附屬公司COL有限公司

Features Overview 功能概覽

3-way Conference 三人會議	Corporate and Personal Directory 公司及個人電話簿	Move and Plug-in 轉位隨插即用
Automated Attendant 來電服務台	Do Not Disturb 請勿打擾	Music on Hold 通話等候音樂
Call Forwarding 自動轉駁來電	Extension Status Monitoring 內線狀態監察	Selective/Group Call Pickup 特定/ 組別代接
Call Hunting Group 來電跳駁群組	Intercom and Paging 對講機及傳呼	Shared Line Call Appearance 線路組別管理
Call Park and Retrieve 來電暫泊及駁回	Internal Voicemail 內置留言	Voicemail to Email 留言電郵遞送
Call Transfer 接駁來電	Inward Direct Dialing 直接撥入	Wireless Voice Network 無線話音網絡

Feature Highlights 產品特點

Automated Attendant

The Automated Attendant can answer outside incoming calls with customised greeting messages and allow callers to reach known departments or parties. It supports Day/Night mode toggle by checking local time with corresponding date and time range to assign the appropriate script or answer delay.

Shared Line Call Appearance

Multiple stations can share an extension number and to manage a call as a group. Every member of the group can monitor the line key status of each other which makes all incoming calls more manageable.

Voicemail to Email

Powered with unified communications feature, voicemail of your IP phone can be retrieved in your email account. Users can now check all voicemail messages anywhere, anytime via Internet access. This feature is particularly suitable for executives who are always away from the office, as it makes sure you will not miss any important voicemail.

Intercom and Group Paging

Cisco UC320 greatly enhances the efficiency of internal communications. You can have intercom meeting with or page any department or team unit via external speakers by simply calling their extension numbers.

來電服務台

來電服務台可透過自設的歡迎語自動接收所有來電，並將來電者接駁至所選的部門或內線。服務台更支援「日間」及「夜間」模式，可因應當時的時間對照預設的日期及時間範圍，自動選用合適的歡迎語或延遲答覆模式。

線路組別管理

以同組的多台電話管理同一電話號碼，讓組內的每位成員均可監察彼此的線路情況，更有效管理所有來電。

留言電郵遞送

IP電話備有統一通訊功能，讓用戶可透過電郵賬戶接聽所有留言，只需透過互聯網便可隨時隨地接聽所有留言，對經常外出的人士尤為適合，無需擔心錯失任何重要的口訊。

對講機及組別傳呼

思科UC320有效提升內部的通訊效率，用戶只需簡易地撥打有關之內線號碼，即可透過外置揚聲器與不同部門或組別的同事以對講機會議或傳呼模式溝通。

Cisco Small Business Unified Communications Solution UC320
思科小型企業統一通訊方案UC320

Cisco UC320W

- Supports up to 24 users or IP phones
- Built-in voicemail system
- 802.11 b/g/n access point for WiFi phone
- IP-PBX features such as voicemail to email, automated attendant, shared line call appearance
- 支援多達24個使用者或IP電話
- 內置留言信箱
- 802.11 b/g/n WiFi無線區域網絡
- IP-PBX 功能如留言電郵遞送、來電服務台、線路組別管理

Business IP Phone
商業IP電話

SPA 303-G3　　SPA 502G　　SPA 504G　　SPA 508G

SPA 509G　　SPA 525-G2　　SPA 500S

	SPA 303-G3	SPA 502G	SPA 504G	SPA 508G	SPA 509G	SPA 525-G2
High-Resolution Graphical Display 高解像度螢幕	✔	✔	✔	✔	✔	
High-Resolution Graphical Colour Display 高解像度彩色螢幕						✔
Dual-switched Ethernet Ports 雙切換式以太網路連接埠	✔	✔	✔	✔	✔	✔
Power over Ethernet (PoE) 以太網路供電		✔	✔	✔	✔	✔
Support for Bluetooth and WiFi 支援藍芽及WiFi						✔
Number of Lines 線路數目	3	1	4	8	12	5
Support Expansion Modules 支援擴充模組		Support Cisco SPA 500S				